



## Open Access Clinic

### What is the Open Access Clinic?

We want to care for you when you need us. We also want getting the care you need to be easy. Even if you don't have an appointment, you can be seen Monday through Friday in our Open Access Clinic until 2 pm. The Open Access Clinic is for established patients of the medical and radiation oncologists at the cancer center who are undergoing active treatment.

### How do I get into the Open Access Clinic?

- You may call your provider's nurse to discuss your concerns and be scheduled for an appointment in the clinic. Call us at 621-6100.
- Your nurse may direct you to visit the open access clinic that day or the next, depending on how you are feeling.

To make sure we are ready for your arrival, please call your provider's nurse before you come to the center. The number of people who need to be seen can vary greatly each day, so you may experience a longer wait than usual. Calling ahead will save you time once you get here. Please try to call us early in the day so we can make arrangements to best serve you.

### Are there times when I *can't* be seen in the Open Access Clinic?

Yes:

- If you need to be seen on the weekend or evenings, your provider may ask you to go to the Emergency Department or to wait until the next business day and come to the Open Access Clinic.
- If you are so ill that you need to travel by ambulance, your provider may ask you to go right to the hospital.
- If your health problem is not something your oncologist is taking care of, we will direct you to the best place to get the care you need.