Make the smart choice for you.
When your primary care provider is not available, you have two choices:

MaineGeneral Express Care
for non-life-threatening symptoms

Including:
• Minor injuries, illnesses, aches or pains
• Colds, flu, fever, seasonal allergies
• Cuts, rashes and other skin problems
• Sprains and strains
• Infections

Costs:
• Similar to physician practice costs

Hours:
• Open 7 days a week
• Monday - Friday: 8 a.m. - 7:30 p.m.
  Saturday, Sunday & holidays: 8 a.m. - 5 p.m.
  Closed Thanksgiving & Christmas

Convenience:
• Walk-in care; no appointment needed
• We update your medical records
• If you don’t have a primary care provider, we will treat and help you find a provider

Emergency Department
for severe or life-threatening symptoms

Including:
• A hard time breathing
• Sudden or severe pain
• Chest pain
• Sudden weakness or trouble speaking
• Bleeding that won’t stop
• Head injury with loss of consciousness
• Severe headache
• Thoughts of harming yourself or others

Costs:
• Higher costs than MaineGeneral Express Care
• Co-payments can vary widely

Hours:
• Open 24/7

Convenience:
• Wait time varies. Patients with most severe symptoms are treated first.