

PUBLIC NOTICE

The Joint Commission conducts unannounced accreditation surveys of MaineGeneral Medical Center.

The purpose of the survey is to evaluate the organization's compliance with nationally established Joint Commission standards. The survey results are used to determine whether, and the conditions under which, accreditation should be awarded to the organization.

Joint Commission standards deal with organization quality and safety-of-care issues and the safety of the environment in which care is provided. If you have concerns about patient safety and care, we encourage you to contact us at:

MaineGeneral Patient & Guest Relations
6 East Chestnut Street
Augusta, ME 04330
207.623.6640

You may also contact The Joint Commission's Office of Quality Monitoring to report any concerns or register complaints about a Joint Commission-accredited health care organization. Such requests should be addressed to:

Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, IL 60181

or

Faxed to 630.792.5636

or

E-mailed to complaint@jointcommission.org

or

Call The Joint Commission directly at 800.994.6610

The Joint Commission requires all concerns to be submitted in writing.

This notice is posted in accordance with The Joint Commission's requirements.

No disciplinary or punitive action will be taken against employees, physicians or other individuals when they report safety or quality-of-care concerns to The Joint Commission.



Your resource for life.

MaineGeneral
Medical Center
www.mainegeneral.org